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Ethiopian Cargo and Logistics Services Avails Online Air Cargo Booking Platform

Addis Ababa, 12 January 2022

Ethiopian Cargo & Logistics Services, Africa's largest network operator has launched a new feature that enables customers to make online reservations for their cargo.

The platform enables customers check flight schedules, space availability, loadability of freight and make real-time booking of their shipment in single and convenient way on cargobooking.ethiopianairlines.com.

Ethiopian Cargo & Logistics Services is rolling out the online booking subsequent to its introduction of the mobile application to heighten its customer's experience. The Mobile App which is available for Android and IOS, brings convenience to customers with a real-time update through a range of self-service features. On the Mobile App, customers can check flight schedule, submit enquiry, receive notifications when the shipment is ready, book charter flights and track shipments.

Ethiopian Airlines GCEO Mr. Tewelde GebreMariam said *"We are pleased to offer our customers with convenience in their experience of air cargo booking. We are committed to start walking the long walk of taking out paper from entire air cargo process by digitalizing the logistics value chain. Taking out paper from logistics value chain is not only convenient and hassle free service for customers but also it delivers more efficient operational excellence and achieves long term sustainability goals. Our online booking platform will be crucial in empowering direct cargo customers and forwarders with reliable access to our cargo capacity inventory. Besides, our cargo division has proved to the world that it is a genuine partner in times of dire need by delivering*

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lifesaving PPE's (personal Protective Equipment) and hundreds of millions various vaccines to all major continents of the world."

Ethiopian provides its customers with fully automated cargo service using the latest technologies for data, information and market intelligence with 100% e-AWB from its main hub in Addis Ababa. Ethiopian Airlines has transformed its cargo operations and provides fully automated cargo service with one of the latest Cargo IT systems by adopting the latest aviation systems and technologies.

About Ethiopian

Ethiopian Airlines (Ethiopian) is the fastest growing Airline in Africa. In its seventy-five years of operation, Ethiopian has become one of the continent's leading carriers, unrivalled in efficiency and operational success. Ethiopian commands the lion's share of the Pan-African passenger and cargo network operating the youngest and most modern fleet to more than 130 international passenger and cargo destinations across five continents. Ethiopian fleet includes ultra-modern and environmentally friendly aircraft such as Airbus A350, Boeing 787-8, Boeing 787-9, Boeing 777-300ER, Boeing 777-200LR, Boeing 777-200 Freighter, Bombardier Q-400 double cabin with an average fleet age of seven years. In fact, Ethiopian is the first airline in Africa to own and operate these aircraft. Ethiopian is currently implementing a 15-year strategic plan called Vision 2025 that will see it become the leading aviation group in Africa with Seven business units: Ethiopian International Services; Ethiopian Cargo & Logistics Services; Ethiopian MRO Services; Ethiopian Aviation Academy; Ethiopian ADD Hub Ground Services, Ethiopian Airports Services and Ethiopian Express Services (Domestic). Ethiopian is a multi-award-winning airline registering an average growth of 25% in the past seven years.

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